

JavaWorks Coffee Service Technician Job Description

Job Title: Coffee Service Technician- URGENT HIRING

Location: Orlando, FL 32806

Directions to apply: Please submit a resume and a 3-5 sentence interest statement explaining why you think you'd be a good fit for our organization to jobs@javaworksinc.com.

Company overview: JavaWorks is a rapidly growing business specializing in coffee service and comprehensive break-room solutions. Excellent company culture with an eye towards employee development, and intrapreneurship. We offer a competitive salary as well as an abundance of performance-based commission opportunities.

Summary: JavaWorks urgently seeks an experienced and professional Coffee Service Technician. The ideal candidate is highly organized and detail-oriented, with the ability to work independently, while also being comfortable with customer interactions.

Duties and Responsibilities:

- Repair, install, and adjust coffee/water related systems as related to office coffee services
- Troubleshoot and repair defective equipment, quickly and efficiently in providing our customers a quick and complete resolution performed professionally
- Experience and comfortability with plumbing knowledge is very helpful & preferred.
- Proactively perform routine preventative maintenance on various coffee systems while fielding correspondence about incoming needs.
- Communicates effectively and clearly. Is tasked oriented and has the ability to prioritize schedule based on the level of need.
- Operates company vehicle in a professional, safe and courteous manner.
- Performs daily maintenance checks and reports malfunctions to management.
- Ensures customer messages/communications are relayed to appropriate management and responsively tended too.
- This is an 'outbound' position so it is important the candidate works well in an automatous environment and is able to intuitively interpret scenarios while on the move maintaining professional conduct, organization and focus on executing the tasks at hand.

Qualifications: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.

- Education/Experience: High school diploma or general education degree (GED).
- General mechanical aptitude
- Plumbing experience strongly preferred
- Language Ability: Ability to read and comprehend simple instructions, short correspondence, and memos. Ability to write simple correspondence. Ability to effectively present information in one on-one and small group situations to customers, clients, and other employees of the organization.
 - Strong preference given to bilingual candidates
 - Ability to use a tablet-based inventory management system.
- Certificates and Licenses: Commercial Driver's License and clean driving record. (No prior incidents within the past 2 years)

- Physical Demands: While performing the duties of this job, the employee is regularly required to use hands; reach with hands and arms and talk or hear. The employee is frequently required to stand; walk and sit. The employee is occasionally required to climb or balance and stoop, kneel, crouch, or crawl. The employee must frequently lift and/or move up to 50 pounds and on occasion up and too 100 pounds.